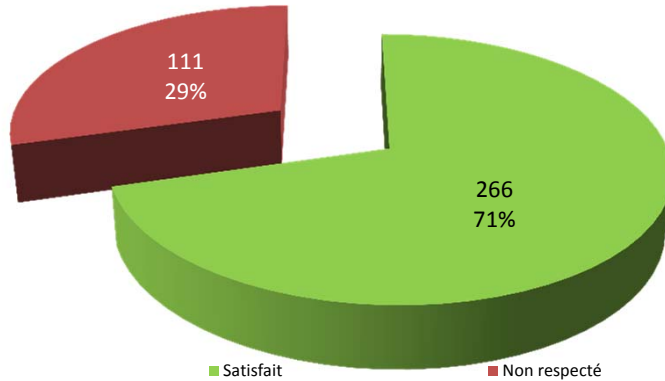
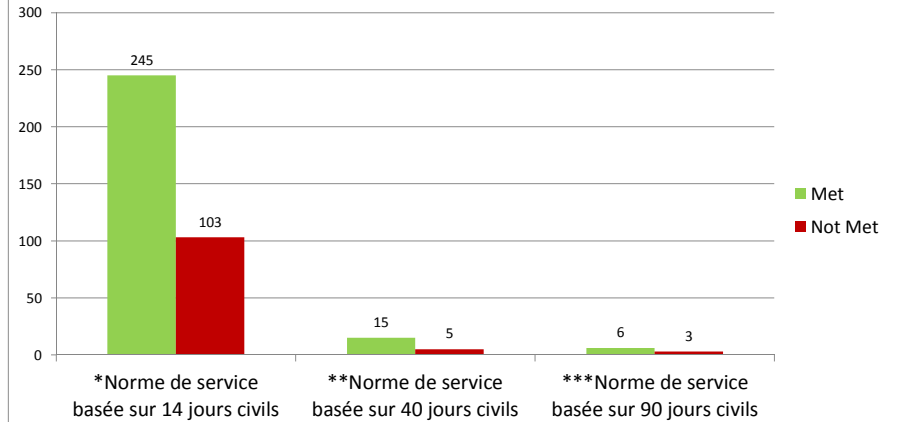


Rapport sur les normes de service en matière de marchés du T3 de 2016-2017 (GMAR = ÉQUIPE)

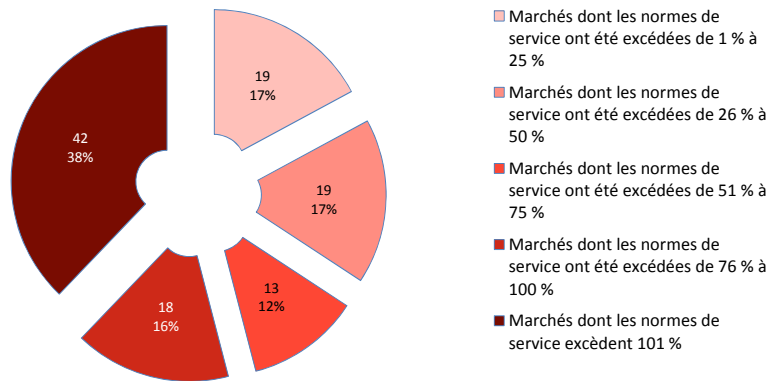
Dans quelle proportion avons-nous satisfait / n'avons-nous pas respecté les normes de service?



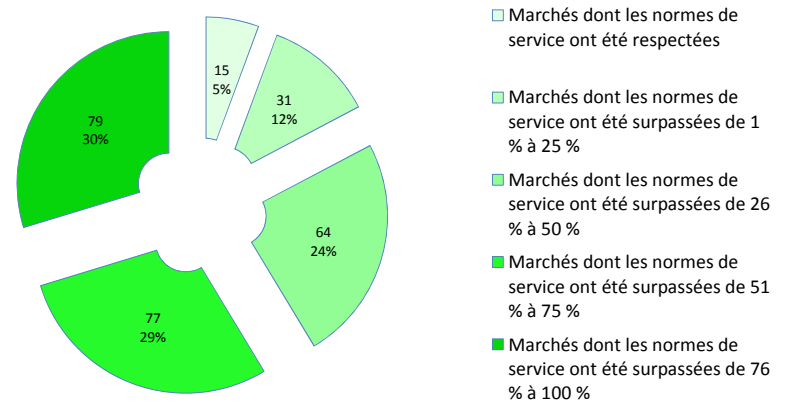
À quelle fréquence avons-nous satisfait / n'avons-nous pas respecté les normes de service?



Par quel pourcentage n'avons-nous pas respecté les normes?



Par quel pourcentage avons-nous satisfait aux normes?



NOTES:

This is not a report on workload as it does not include work associated with the following contracting activities: amendments, outline agreements, coding changes or movement of money Requirements where PSPC or SSC are the Contracting Authority have been removed from this report as these transactions are subject to PSPC/SSC service standards and not ESDC's standard

* 14 calendar day Service Standards include: Requirements <= \$25K, task authorizations, confirming orders and call-ups

** 40 calendar day Service Standard include: Requirements between \$25K and \$89.6K

*** 90 calendar day Service Standards include: Requirements between \$89.6K to \$2M