



# BBM Enterprise – Instant Messages

What to take into consideration when sharing or communicating using instant messages in BBM Enterprise.

## 5 key things you need to know!

### 1. Instant messages are deleted after 15 days

These include messages sent on Government issued mobile devices

- ✓ Samsung
- ✓ iPhone



### 2. What gets deleted?

**Samsung (inside workspace):**

- ✓ Each individual message disappears from within the chat.



### 3. Business value information

It is your responsibility to copy [information of business value](#) contained in any message and save it to a corporate repository (e.g., SharePoint, network shared drive).



### 4. ATIP requests



All instant messages are subject to access to information and privacy (ATIP) requests as well as e-discovery (litigation).

### 5. Your Branch/Region IM Lead can help



Your [Branch/Region IM Lead](#) can help you identify where and how to store information of business value.

**Things to consider:** Information of business value can be discussed using instant messaging platforms but the information must be stored in a corporate repository.