

Service Canada



REOPENING OF SERVICE CANADA CENTRES NEW MEASURES TO PROTECT EVERYONE'S HEALTH AND SAFETY

1.

Cleaning and hygiene

(Increased and improved cleaning; visitors will be asked to sanitize their hands upon arrival)

2.

Screening visitors

(Commissionaires will confirm visitors' health status before they enter)

3.

Partitions at service desks

(Staff and visitors will be separated by clear barriers)

4.

Self-service computers closed

(No public access to self-service workstations)

5.

Signage and floor markings

(Signs and arrows will help manage traffic flow)

6.

Physical distancing in waiting areas

(Floor plan and seating areas will support two-metre physical distancing)

7.

Visitor appointments

(Pre-scheduled appointments through [eServiceCanada](#) will be encouraged)