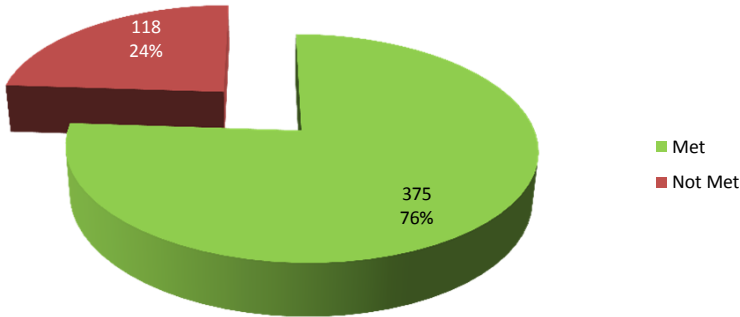
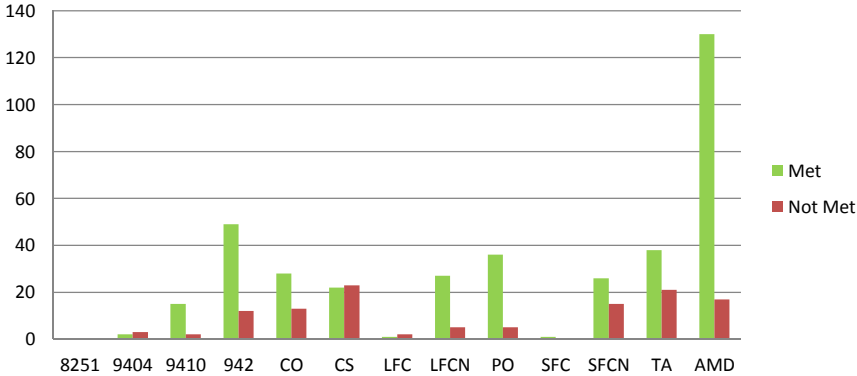


# Q1 FY 17-18 Procurement Service Standard Reporting

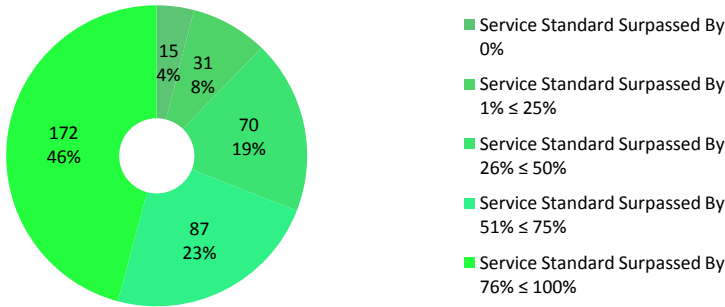
**How often did we meet / not meet the Service Standards?**



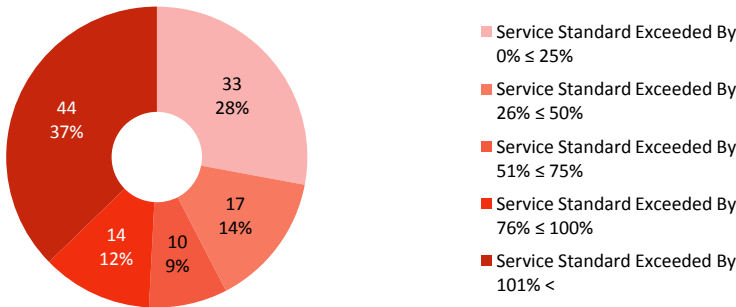
**How often did we meet the Service Standards by Order Type<sup>1</sup> ?**



**When we met...by how much?**



**When we did not meet...by how much?**



**NOTES:**

<sup>1</sup> See next page for a description/translation of Order Type codes

This is not a report on workload as it does not include work associated with the following contracting activities: non-financial amendments, outline agreements, coding changes or movement of money Requirements where PSPC or SSC are the Contracting Authority have been removed from this report as these transactions are subject to PSPC/SSC service standards and not ESDC's standard

[Published Service Standards are available on iService](#)

	English	French
8251	THS	SAT
9404	PSPC Tool (SA - Competitive)	Outil SPAC (AMA – Compétitif)
9410	PSPC Tool (SA - Non Competitive)	Outil SPAC (AMA-Non-Compétitif)
942	Call-Up	Commande subséquente
CO/Confirmation de Comm	Confirming Order	Confirmation de Commande
CS/Services commissionn	Commissionaire Services	Services de commissionnaires
LFC/LFC Acceptationoffre	Long Form - Bid Acceptance	LFC - Acceptation Offre
LFCN/LFC - Négocié	Long Form - Direct Negotiation	LFC- Négocié
PO/Commande standard	Purchase Order	Commande d'achat
SFC/SFC Acceptationoffre	Short Form - Bid Acceptance	SFC - Acceptation Offre
SFCN/SFC-Négocié	Short Form - Direct Negotiation	SFC - Négocié
TA/Autorisation tâche	Task Authorization	Autorisation des tâches
AMD/ Not IN SAP	Amendments	Modification