



ESDC User Guide for Online Ordering



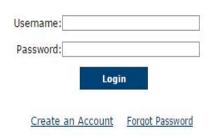
Create an Account

To create an account click here.

The link will open this web page.



Employment and Social Development Canada



Clicking on Create an Account will bring you to this page:

Employment and Social Development Canada

Your account with Employment and Social Development Canada (ESDC) will provide access to the online store. To register for an account, please complete the fields listed below. All fields with an asterisk (*) are mandatory. If you already have an account, please click <u>here</u> to log in.

* Username:
* Language: English ▼
* First Name:
* Last Name:
Company Name:
* Address 1:
Address 2:
Address 3:
* City:
* Country: Canada ▼
* State/Province: Please Select
* Postal Code/Zip:
* Phone:
* Email:
* Region: Please Select ▼
* Password:
* Repeat Password:
Submit Registration

User Personal Information

- Complete all fields with an asterisk.
- Choose a password by following the instructions on the left.
- When finished, click on <u>Send Registration</u>.
- Your account must be approved before you can access the site.
- You will receive an email informing you that your account is approved; you can now access the online ordering site.

NOTE

Note: Passwords must contain: 1 uppercase letter 1 lower case letter 1 number Minimum of 7 characters long

All employees at headquarters be sure to select "NHQ".

Hello
You have been approved for use of the ESDC Kiosk and online store.
Please click <u>here</u> to login.

Once you are connected to http://gilmore.ca/ESDCKiosk/en/Login.aspx and you have logged in, click on the Online Store link. The page below is your homepage. From this page, you can conduct a search or access a category.



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Security Feature

While you are using the web application, you will notice that the session expires after 20 minutes of inactivity. If you have items in your cart, they will be saved and you can continue with your order.

Browse Products

There are two ways to browse the products

1.



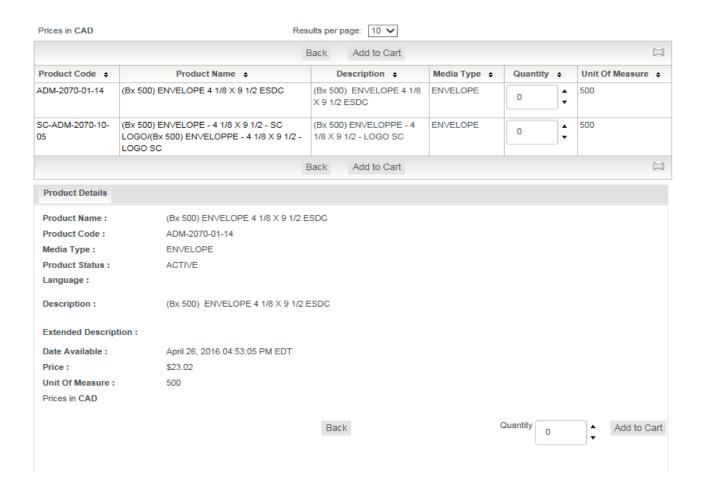
Categories

 A list of categories for forms and publications is available on the left.
 You can select from the list to find an item. 2. To carry out a search, enter a catalogue number (complete or part of #) or a keyword in the search field at the top right of the screen. Click on the magnifying glass.



Product Description

- Search for a product.
- Click on the catalogue number for the description and price.



Place an Order

To order a product

- Enter a number in the Quantity field.
- Click on <u>Add to Cart</u>.
- The product will be added to your cart.
- The total value of items in your cart will appear on the left in the category bar.



Overprint for envelopes

The process for printing an address on envelopes

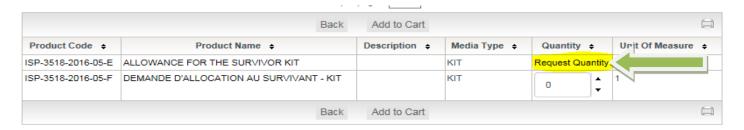
- Contact the portal: <u>NC-FORMS_PUBLICATIONS-FORMS_PUBLICATIONS-GD@hrsdc-rhdcc.gc.ca</u>.
- We will need to contact the supplier to get an estimate for the product requested.
- Once the price has been received by Gilmore, we will notify you by email to order the product.



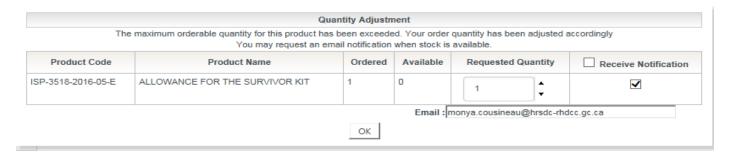
^{*}Make sure to check the quantity of the item.

Ordering an Out-of-Stock Item

For an item that is out of stock, click on Order Quantity.



- Enter the quantity desired.
- Once the item is available, the supplier will send an email to inform you.
- Then place the order as usual.



Shopping Cart

Changing your order

- The <u>Add to Cart</u> button will direct you to your cart.
- On this screen, you can add additional products to your cart, change the quantity or delete an item.
- To add an item, launch a new search or select a category.

Shopping Cart Items							
Product Code +	Product Name \$	Description +	Media Type ◆	Quantity \$	Unit Of Measure \$		
ADM-2070-01-14	(Bx 500) ENVELOPE 4 1/8 X 9 1/2 ESDC	(Bx 500) ENVELOPE 4 1/8 X 9 1/2 ESDC	ENVELOPE	1	500	Ū	
-d- 04-d41 D							

nada Student Loan Program

Prices in CAD Subtotal \$23.02

Clear Cart Update Cart

Shipping Information Full Name: Monya Cousineau Address: 140 promenade du Portage Phase IV 1B306 CFOB Company Name: Gatineau City: monya.cousineau@hrsdc-rhdcc.gc.ca Email Address: Québec Province: Phone: 819-654-3209 K1A0J9 Postal Code: Fax: Country: Canada

Edit Shipping Information

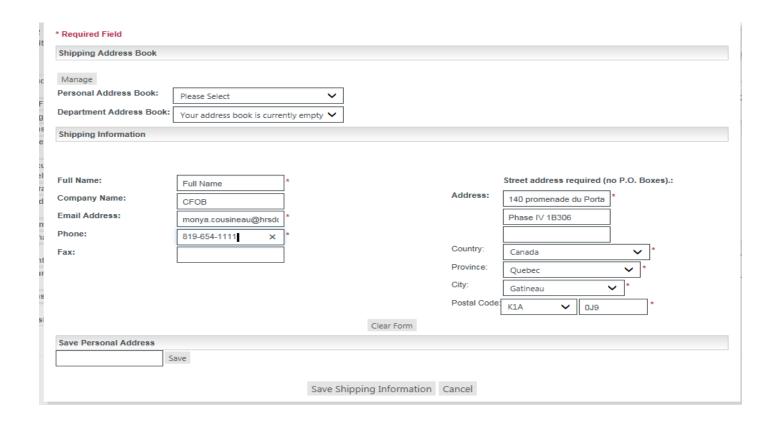
Special Instructions

ROBERTA MONLIN - OVERPRINT

Back Continue

When you have finished your purchases

- You can change the delivery address by clicking on Change Delivery Address.
- If the address on the screen is correct, click <u>Continue</u>.
- If you have chosen to change the delivery address, you will be directed to the following screen.



All fields with an asterisk are mandatory and must be completed.

- The Province, City and part of the Postal Code must be selected from the drop down list.
- You can save your addresses by entering a name in the <u>Save in Your Personal Address Book</u>. They will appear in your list under <u>Personal Address Book</u> at the top of the screen.
- You can make changes to, add or remove addresses from your personal address book by clicking the <u>Manage</u> button.
- Once you have completed the address for delivery, click the <u>Save Shipping</u> <u>Information</u> button.

Additional Information

Important Step

- You must enter a commitment number for any purchase with a monetary value. 10 digit number (e.g.: 1100001234).
- If you do not know your commitment number, contact your FMA (Financial Management Advisors).
- For orders without a monetary value (\$0.00), enter zeros in this field.
- In the <u>Special Instructions</u> box, you can enter instructions for this order.
- To go back to a previous step, use the <u>Back</u> button; otherwise, click on <u>Continue</u> for the next step.

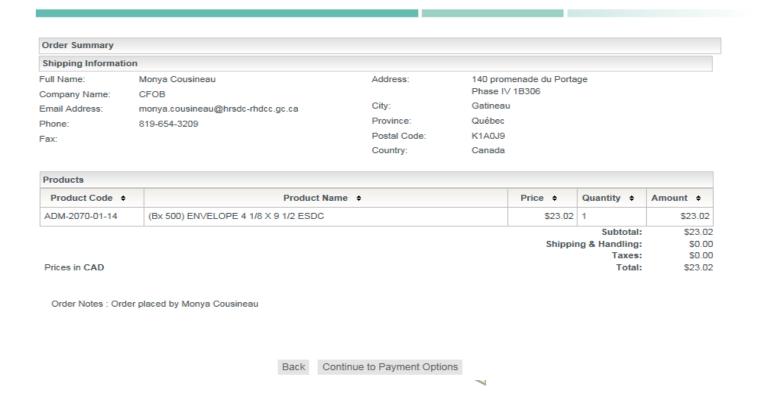
* Required Field

Shipping Information	on						
Full Name:	Monya Cousineau	Address:	140 promenade du Portage Phase IV 1B306				
Company Name:	CFOB	City:	Gatineau				
Email Address:	monya.cousineau@hrsdc-rhdcc.gc.ca	Province:					
Phone:	819-654-3209		Québec				
Fax:		Postal Code:	K1A0J9				
		Country:	Canada				
Additional Informat	tion						
Commitment Number-10 digits: 1100000000 x *							
Special Instructions	8						
Back Continue							

Order Summary

At this step, you have the opportunity to check the details of your order and the delivery address.

- If you need to make changes, use the <u>Back</u> button.
- Click on Continue to Payment Option.



Confirming Your Order

On this page, you must select a financial code for all orders that have a monetary value.

- This code must correspond to the financial code of the commitment number.
- If your order does not have a monetary value (\$0.00), you must still select a code, but there will be no charge to the cost center.
- In the <u>Select Financial Code</u> section, select the correct code that will be used to invoice the order.
- You can click on the <u>My Default Financial Code</u> box if you are still using the same financial code.
- Use the +/- to expand or decrease the financial code option box.
- If you selected a default financial code and want to select another, click on the + to see the list.

Billing Information						
full Name:	nya Cousineau *	Address:	140 promenade du	0 promenade du Porta		
Company Name: CF0			Phase IV 1B306	Total		
mail Address:	nya.cousineau@hrsdc *		Filase IV IBS00			
hana:	9-654-1111 *	Country:	Canada	*		
fax:	7-034-1111	Province:	Quebec	*		
		City:				
		Postal Code:	Gatineau	`		
		Postal Code.	K1A 🗸	0J9		
Prices in CAD					Order Tota	il: \$23.02
Payment Options						
Financial Code						
Financial Code Options						Ξ
	Financial Code Number				lance	
O140 B001 2206	60 0140-1111 N-0000 55	53143		Not Applicable		
O 140 B001 100300 0140-1011 N-0000 553143				Not Applicable	Not Applicable	
O140 B001 2000	0140 B001 200060 0140-1011 N-0000 553143 Not Applicable					
O140 B001 200140 0140-1011 N-0000 553143				Not Applicable		
0140-8001-202680-0140-1011-11000-532021				Not Applicable	Not Applicable	
Make this my defaul	t Financial Code					
Terms & Conditions						
BY PLACING THE FINANCIAL SIGNIN		AT I HAVE OBTAINED THE REQUIRED SPENDIN	IG AUTHORITY AS I	DELEGATED IN TH	IE DEPARTI	MENTAL
Click here to agree to the	ese terms & conditions					
Order Email Confirmation	IS					
Full Na	ime	Email Address		Email Sour	ce	Send
Monya Cousineau		monya.cousineau@hrsdc-rhdcc.gc.ca	1	Billing, Shipping	Y	Yes
				Third Party		
Shipping Email Confirmat	tions					
Full Na		Email Address		Email Sour	ce	Send
Manua Causinaau		manua sausinagu@hrada rhdas as sa		Dilling Chinning		V00

Back

Third Party

The system allows you to send a confirmation email to another person when the order is placed and when the order is shipped.

Enter the name and email address in the appropriate boxes and click <u>Send.</u>

The last step to place the order

• Select the box to accept the terms and conditions. The <u>Submit Order</u> button will appear once the box has been selected.

Order Confirmation Page

 Once the order is accepted, the system will show you the details of your order with the order confirmation number and an email will be sent automatically to the email addresses you provided earlier.