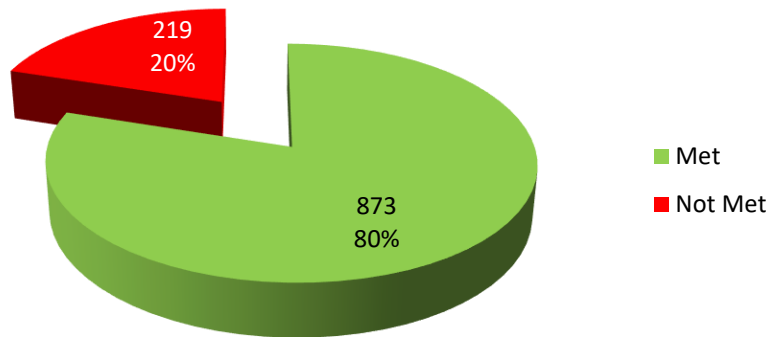
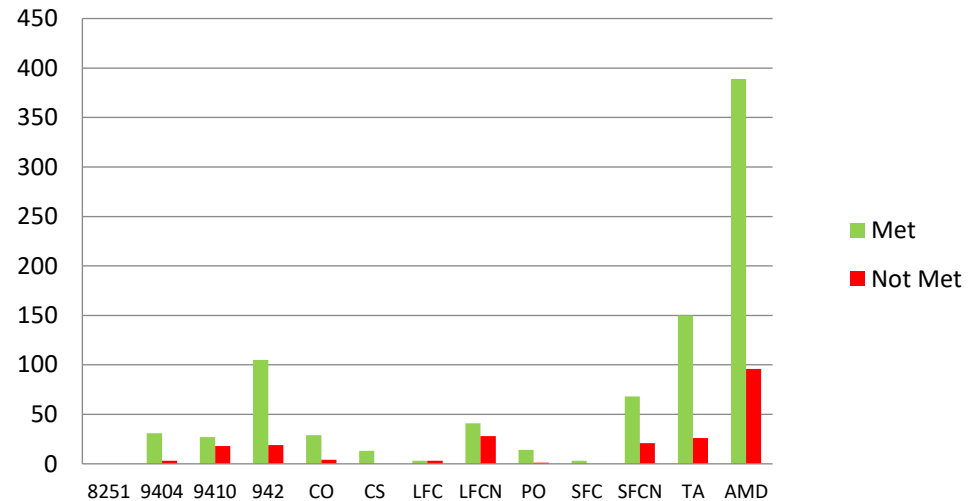


# Period of Q4 - FY 2019-2020 Procurement Service Standard Reporting

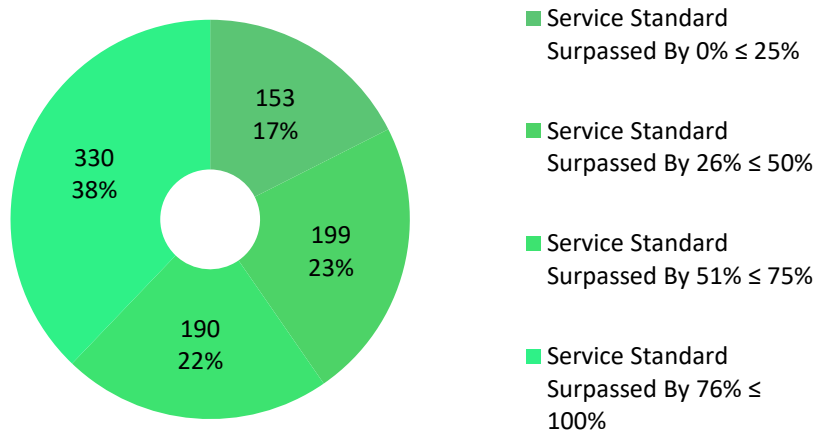
## How often did we meet / not meet the Service Standards?



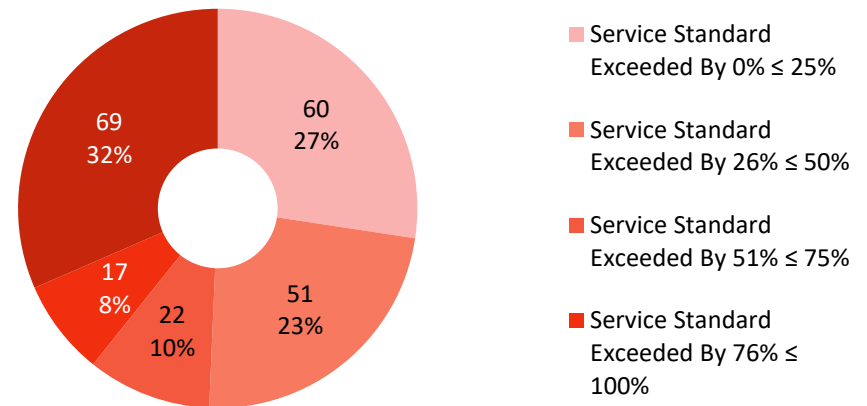
## How often did we meet the Service Standards by Order Type<sup>1</sup> ?



## When we met...by how much?



## When we did not meet...by how much?



**NOTES:**

1. See next page for a description/translation of Order Type codes

This is not a report on workload as it does not include work associated with the following contracting activities: non-financial amendments, outline agreements, coding changes or movement of money. We do not report on performance against service standards for requirements at SSC and PSPC.

[Published Service Standards are available on iService](#)

	English	French
<b>8251</b>	THS	SAT
<b>9404</b>	PSPC Tool (SA - Competitive)	Outil SPAC (AMA – Compétitif)
<b>9410</b>	PSPC Tool (SA - Non Competitive)	Outil SPAC (AMA-Non-Compétitif)
<b>942</b>	Call-Up	Commande subséquente
<b>CO</b>	Confirming Order	Confirmation de Commande
<b>CS</b>	Commissionaire Services	Services de commissionnaires
<b>LFC</b>	Long Form - Bid Acceptance	LFC - Acceptation Offre
<b>LFCN</b>	Long Form - Direct Negotiation	LFC- Négocié
<b>PO</b>	Purchase Order	Commande d'achat
<b>SFC</b>	Short Form - Bid Acceptance	SFC - Acceptation Offre
<b>SFCN</b>	Short Form - Direct Negotiation	SFC - Négocié
<b>TA</b>	Task Authorization	Autorisation des tâches
<b>AMD</b>	Amendments	Modification