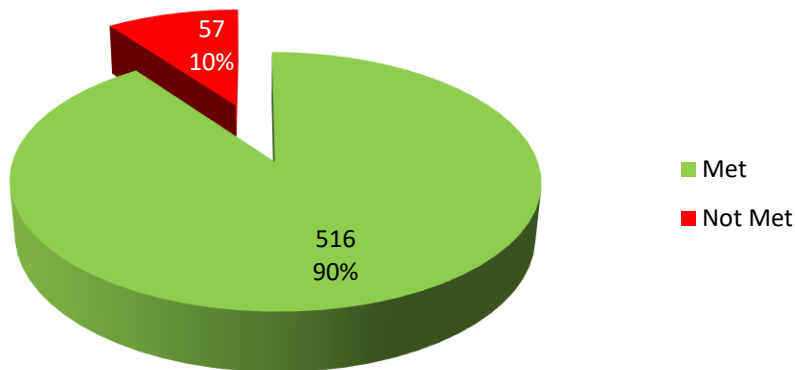
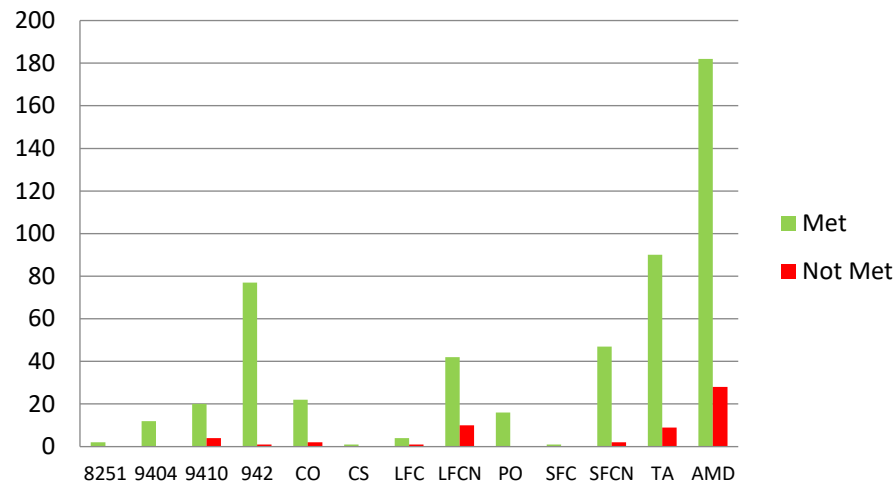


Period of Q3 - FY 2019-2020 Procurement Service Standard Reporting

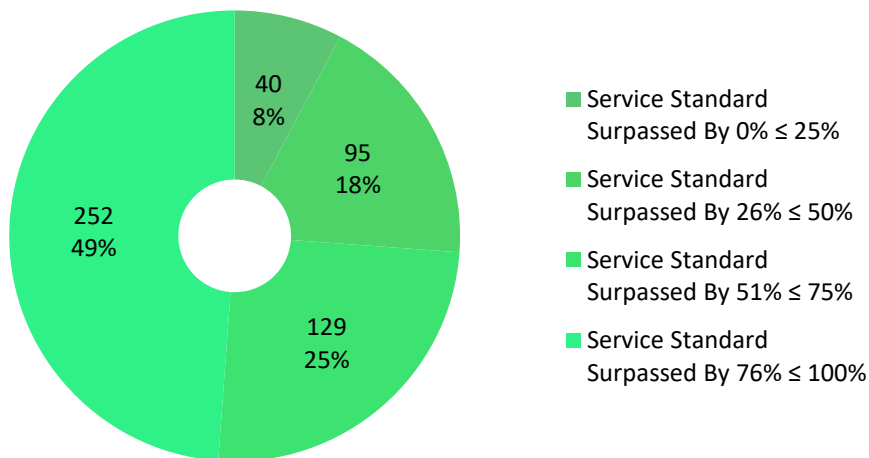
How often did we meet / not meet the Service Standards?



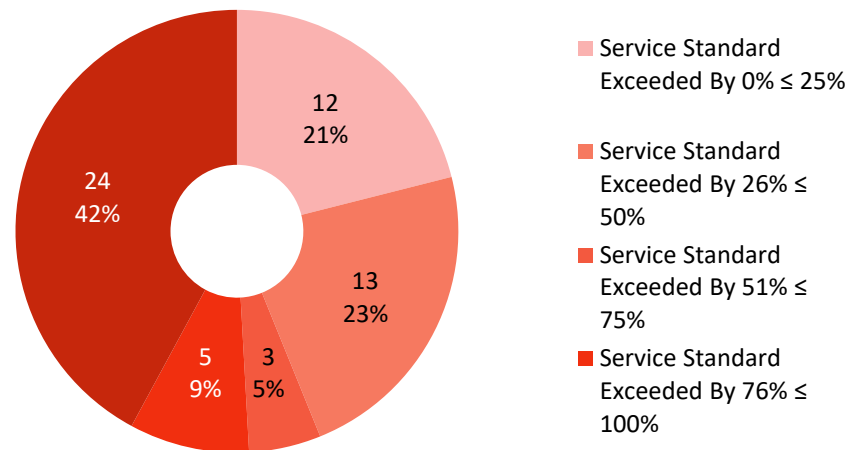
How often did we meet the Service Standards by Order Type¹ ?



When we met...by how much?



When we did not meet...by how much?



NOTES:

1 See next page for a description/translation of Order Type codes

This is not a report on workload as it does not include work associated with the following contracting activities: non-financial amendments, outline agreements, coding changes or movement of money. We do not report on performance against service standards for requirements at SSC and PSPC.

[Published Service Standards are available on iService](#)

	English	French
8251	THS	SAT
9404	PSPC Tool (SA - Competitive)	Outil SPAC (AMA – Compétitif)
9410	PSPC Tool (SA - Non Competitive)	Outil SPAC (AMA-Non-Compétitif)
942	Call-Up	Commande subséquente
CO	Confirming Order	Confirmation de Commande
CS	Commissionaire Services	Services de commissionnaires
LFC	Long Form - Bid Acceptance	LFC - Acceptation Offre
LFCN	Long Form - Direct Negotiation	LFC- Négocié
PO	Purchase Order	Commande d'achat
SFC	Short Form - Bid Acceptance	SFC - Acceptation Offre
SFCN	Short Form - Direct Negotiation	SFC - Négocié
TA	Task Authorization	Autorisation des tâches
AMD	Amendments	Modification